



John Lewis Partnership

Engaging communities in renewable energy solutions

Gemma Lacey

Head of Corporate Social Responsibility
John Lewis Partnership

Who is the John Lewis Partnership?

- £8.2bn turnover last year
- 76,500 Partners
- 32 John Lewis Shops
- 256 Waitrose supermarkets
- Online business, johnlewis.com
- Production unit, Herbert Parkinson
- Farm
- Subsidised holiday centres



Partnership CSR commitments



OUR ENVIRONMENT

- Deliver an actual reduction in our operational carbon footprint by 2020.
- Deliver excellence in environmental practice across our business.



OUR CUSTOMERS,
PRODUCTS
AND SUPPLIERS

- Create sustainable supply chains through supplier partnerships based on honesty, fairness and respect.
- Ensure sustainability, as well as quality, characterises the products and services we sell.
- Bring sustainability to the heart of our customer communications to help promote sustainable choices.



OUR COMMUNITIES

- Create sustainable communities where we do business.



OUR
PARTNERS

- Provide worthwhile and satisfying employment in a successful business.
- Create real opportunities for Partners to live sustainable lives.

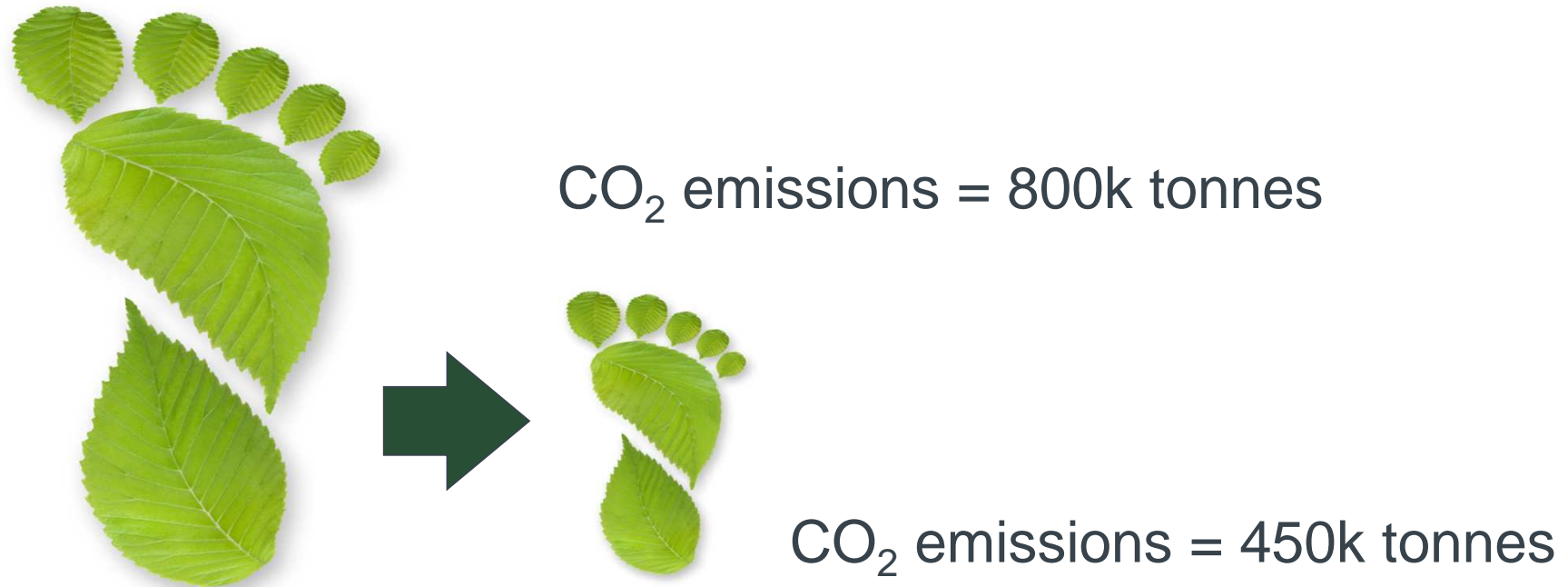
Good track record.....

- New shop space opened in 2009 is 7% more energy efficient than our existing trading estate.
- Greened our transport fleet which is industry-leading in carbon reduction
- Consider all forms of renewable energy for our shops and head offices.
- Waitrose first major UK food retailer to stop using HFCs for refrigeration in all new and refitted shops from 2010.
- Responsible development is at the heart of our ambitious store expansion programme.



But need to go further....

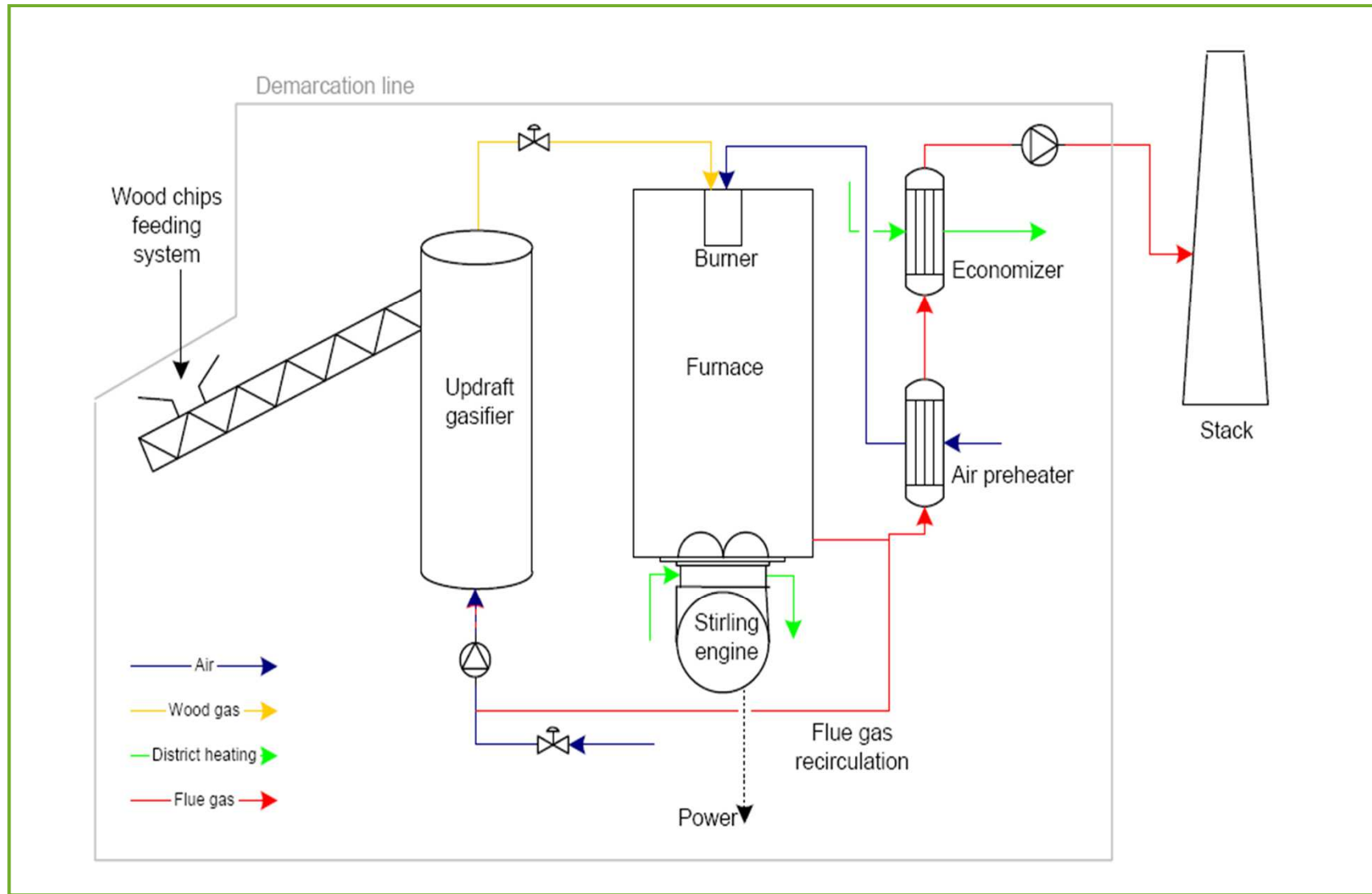
Deliver a 15% actual reduction in our carbon footprint
by 2020



So from chickens.....



To new technologies



Benefiting our business and the local community



Future opportunities

We are keen to genuinely engage communities for real change:

- Better community engagement in our projects
- Supporting communities' own carbon saving projects

We are currently exploring:

- Assessment of our engagement to date
- Provision of information and events for local communities
- Instore displays on home energy efficiency
- Provision of consultancy style support
- Provision of the risk finance element
- How we can be a catalyst for change around specific stores

Questions.....

csr@johnlewis.co.uk

